2017 MONTHLY OBSERVATION NEWSLETTER

So here we are in the \_\_\_\_\_ month of our newsletter. I have the metrics in place for the month of \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_.

**Metrics - Date**

**USACS – NAME OF UNIT**

* Volume - 345
* LOS - 20.24 hrs.
* Convert to Inpatient Rate - 12.75 %
* Patient Satisfaction - 4.7
* 30-day readmits- 13.6%

# Discussion of unit Metrics

**Remember** - Our goal for each unit is 12 new admissions a day. This equates to 360 cases per month. We are now starting to see all the units consistently stable on volume. As a service line for MEP you are all doing a great job and I expect further growth this year around observation. Keep up the great work!

## Update 1:

## Update 2:

## Update 3:

## Update 4:

Spring is here!!!! A great welcome after a harsh winter. Hope you all have a great spring. See everyone next month.

Submitted – Date – Name